

**Johnson Controls**

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SERVICE INFORMATION

Date: October 09, 2007

To: All York Dealer/Contractors
All York Branches/ Distributors

YS-058-07D

Subject: Evaporator Coil Leak Investigation Update for Dealers/Contractors MC, HC, PC, UC, FC, & HD Coils, & AHP, AVY, MA & MV Air Handlers

This letter is intended as a Dealer/Contractor update of the improvements which have recently been implemented in our Apodaca indoor coil production facility to reduce the likelihood of coil leaks associated with formicary corrosion.

Out of tolerance tube expansion bullet tools were replaced, and a quality plan implemented to inspect the tooling regularly. The production coil water dip tank has been replaced with a mass spectrometer for secondary refrigerant leak detection. Accelerated quality audits of rubber seal plugs to insure retention of factory holding charge have been implemented. A change has been implemented on a coil factory lubricant / end sheet protector.

While the documented coil leaks are very low in number of occurrences, we are aggressively continuing our investigation to be sure that we eliminate any potential contributors to formicary corrosion from a manufacturing perspective. However, it must be understood that there are also VOC's (volatile organic compounds) in the homes that have proven to be contributors to formicary corrosion. To address this issue we are pursuing a new technology to provide greater resistance to formicary corrosion for these applications and plan to continue our investigation through return coil and site condensate analysis.

Extensive evaporator coil leak warranty analyses are continuing on a regular basis based upon warranty claims submitted. Results continue to indicate a continuing steady decline in evaporator coil leak failure percentages since 2001.

As a result of the evaporator coil process control changes implemented above and to address the recent number of evaporator coil leak complaints, this Service Letter will provide a five year labor allowance for all coils with the blue coated fin dating back to first blue fin coil production in April 2006 (A0D6 serial number prefix) according to the following schedule:

1. A 2.5 hr. labor allowance *, plus refrigerant & drier allowance, will be provided to replace a confirmed leaking evaporator coil, and drier on a garage mounted coil or air handler installation.
2. A 3.5 hr. labor allowance*, plus refrigerant & drier allowance, will be provided to replace a confirmed leaking evaporator coil, and drier, on a closet or basement mounted coil or air handler installation.
3. A 4.0 hour labor allowance *, plus refrigerant and drier allowance, will be provided to replace a confirmed leaking evaporator coil, and drier, on a crawl space, or attic mounted horizontal installation.

* Labor allowance per registered Dealer DOA labor rate.

All coils and air handlers produced after October 1, 2007 (A0L7 serial number prefix) will revert to the standard limited parts only warranty.

Labor credits are contingent upon the logging and return of failed coils via Product Report for leak check analysis. Periodical audits will be performed with contractors to confirm the type of installation submitted for warranty credit. UPG reserves the right to recover credits on returned coils found not to be leaking.

Sincerely,

Robert M. Napp

Sr. Manager. UPG Field Service
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Kevin Keller

Manager. UPG Residential Engineering Cooling Products
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